

TERMS AND CONDITIONS OF SALE

Prices: Prices are in U.S. dollars and are valid as per our written quotations. Price changes are generally provided with 30 days written notice but can change at any time without such notice. All prices are quoted exclusive of taxes and any applicable taxes must be paid by the Purchaser.

Orders: All orders are commitments from the Purchaser to order specific quantities with applicable part numbers and descriptions from LOFA and are not binding until accepted by an authorized official from LOFA. The company will not be liable for any delay or damage caused by circumstances beyond LOFA's reasonable control (acts of God, fires, strikes, lack of transportation, inability to obtain labor, material, or manufacturing facilities). Some standard orders may be cancelled or altered by the Purchaser only upon payment of reasonable charges based upon expenses and commitments incurred by LOFA for the benefit of the Purchaser. Custom, non-standard orders are non-cancelable.

Shipments: All shipments should be inspected upon receipt at destination for damage and all claims for loss or damage must be made by the Purchaser to the carrier. Any shortages in shipment of material must be made within ten (10) days of material receipt or of invoice date and must be accompanied by the packing list. All prices are F.O.B. our facility, Roswell, GA unless otherwise noted.

Payment Terms: Terms are net 30 days from date of invoice with approved credit. Orders from Purchasers with unapproved credit may be shipped C.O.D. or prepaid via credit card or company check.

Product returns, repairs, and warranty: Material may be returned for credit or repair only upon prior approval of a LOFA authorized representative and with the issuance of an RMA (Return Material Authorization) number. A minimum twenty (20) percent restocking fee will apply to the return of standard product and a higher fee or non-returnable status will apply to custom purchases. Credit will apply to future purchases and is not refundable. Customers will be advised of applicable evaluation fees and estimated repair charges prior to all returns. Our Warranty Statement can be found at www.lofa.net.



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